

Kindercare Learning Center

15415 West Bell Road
Surprise, AZ

8 Inspection Visits Since 2023 - 8 Findings

Most recent inspection: Mar 24, 2026

● 8 Important

Across 8 inspections since 2023, the issues cited most often were The Following Deficiency Was Observed at the Time of Complaint #00159804 Investigation Conducted on 03/13/2026 and Is Subject to Change Pending Programmatic review.

A Full Inspection of the Facility Was Not conducted.

Please Submit a Plan of Corrections via the Online Portal Within 10 Days of Receiving This Statement of Deficiencies.

The Following Classroom Ratios Were observed:

Infants: 1:5

1's: 2:9; 2:12

2's: 1:8; 2:15

3's: 1:13; 2:14

4's/5's: 1:15

The Complainant Was Contact (5) and The Following Deficiencies Were Observed at the Time of the Compliance Inspection Conducted on 03/24/2026, and Are Subject to Changes Pending Programmatic review.

7 of the 7 Fingerprint Clearance Cards Reviewed Were Valid via a DPS Website search.

Please Submit the Plan of Corrections on the Licensing Portal Within 10 Days of Receiving This Statement of Deficiencies.

BCCL Staff Emailed the Empower Self-Evaluation Assessment Link to the Provider.

The Following Items Were Discussed, Bu (3). None of the 8 findings were critical.

Inspection Visits

Mar 24, 2026 1 Finding ● 1 Important

About this report

Childery generates this report from public inspection records published by the Arizona Department of Health Services, Bureau of Child Care Licensing. Childery did not conduct these inspections or produce the original state reports. Childery is an independent directory and is not affiliated with the Arizona Department of Health Services, Bureau of Child Care Licensing.

- **The Following Deficiencies Were Observed at the Time of the Compliance Inspection Conducted on 03/24/2026, and Are Subject to Changes Pending Programmatic review.**

7 of the 7 Fingerprint Clearance Cards Reviewed Were Valid via a DPS Website search.

Please Submit the Plan of Corrections on the Licensing Portal Within 10 Days of Receiving This Statement of Deficiencies.

BCCL Staff Emailed the Empower Self-Evaluation Assessment Link to the Provider.

The Following Items Were Discussed, Bu

Compliance (Annual)

Mar 12, 2026 1 Finding ● 1 Important

- **The Following Deficiency Was Observed at the Time of Complaint #00159804 Investigation Conducted on 03/13/2026 and Is Subject to Change Pending Programmatic review.**

A Full Inspection of the Facility Was Not conducted.

Please Submit a Plan of Corrections via the Online Portal Within 10 Days of Receiving This Statement of Deficiencies.

The Following Classroom Ratios Were observed:

Infants: 1:5

1's: 2:9; 2:12

2's: 1:8; 2:15

3's: 1:13; 2:14

4's/5's: 1:15

The Complainant Was Contact

Complaint

Dec 30, 2025 1 Finding ● 1 Important

About this report

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- **The Purpose of This Inspection Was to Conduct Complaint Investigations #00153751 on 12/30/2025.**

A Full Inspection Was Not Conducted at This time.

The Following Ratios Were observed:

Infant: 2:9

1's: 2:12; 1:6

2's: 1:8; 1:8

3's: 1:14; 1:12

Four Staff Members Were Interviewed as Part of This investigation.

The Following Documents Were Reviewed: Rosters

Upon Completion of Complaint #00153751 It Was Determined by Observation and Interviews That 2 of 3 Allegations Were Substantiate

Complaint

Mar 27, 2025 1 Finding ● 1 Important

- **The Following Deficiencies Were Observed During the Annual Compliance Inspection Conducted on March 27, 2025, and Are Subject to Changes Pending Programmatic review.**

5 of the 5 Fingerprint Clearance Cards Reviewed Were Verified Through the DPS Website During the inspection.

Please Send via Email the Following documents:

***Violation-free Fire Inspection Report**

Please Complete the Plan of Corrections on the Licensing Portal Within 10 Days of Receiving This Statement of Deficiencies.

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Compliance (Annual)

Oct 1, 2024 1 Finding ● 1 Important

About this report

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- **The Purpose of the Inspection Was to Conduct Complaint Investigation Case #00090827 on October 1, 2024.**

A Full Inspection Was Not Conducted at This time.

Compliance Officer #1: Celeste Angulo

Compliance Officer #2: Fred Geysler

The Plan of Corrections Will Not Be Accepted at This time.

Ratios Observed were:

Infants: 3:10

1's: 2:10

2's A: 2:11

2's B: 2:14

3's: 2:15

4's: 2:13

Five Staff Were Interviewed During This investigation.

Upon Completion of the Complaint Investigation

Complaint

Aug 27, 2024 1 Finding ● 1 Important

- **The Following Deficiencies Were Observed at the Time of Complaint #00089094 Investigation Conducted on August 27, 2024, and Are Subject to Changes Pending Programmatic Review. A Full Inspection Was Not Conducted at This time.**

Compliance Officer: Celeste Angulo

The Ratios Observed were:

Infants A: 2:8

Infants B: 3:8

1's: 2:12

2's: 3:22

3's: 2:20

4's: 1:12

There Were 4 Staff Interviewed During This investigation.

The Complainant Was Contacted on 8/22/24 and 8/26/24.

Documentatio

Complaint

About this report

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Apr 2, 2024 1 Finding ● 1 Important

- **The Following Deficiencies Were Observed During the Annual Compliance Inspection Conducted on April 4, 2024, and Are Subject to Changes Pending Programmatic Review.**

Compliance Officer #1: Celeste Angulo
Compliance Officer #2: Jennifer Forschino

A Plan of Corrections Will Not Be Accepted at This Time.

10 of 10 Fingerprint Clearance Cards Were Verified Through the DPS Website During the Inspection.

A Link to the Empower Survey Was Emailed to the Facility Director.

The Following
Compliance (Annual)

Jun 19, 2023 1 Finding ● 1 Important

- **The Purpose of the Inspection Was to Conduct Complaints #00058179, 00057903 and 00057855 Investigation on 6/19/23.**

A Full Inspection Was Not Conducted at This time.

Compliance Officer #1: Jennifer Forschino
Compliance Officer #2: Fred Geysler

Ratios Observed were:

Infants- 1:9

3's- 1:10

4's- 1:14

There Were 4 Staff Members Interviewed During This investigation.

Documentation Observed was:

Rosters

Upon Completion of the Complaint Investigation, It Was Determined From Observ
Complaint

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