

## Bright Horizons At Norterra

One North Norterra Parkway  
Phoenix, AZ

### 4 Inspection Visits Since 2023 - 4 Findings

Most recent inspection: Jun 17, 2025

● 4 Important

Across 4 inspections since 2023, the issues cited most often were The Following Deficiencies Were Observed at the Time of the Compliance Inspection Conducted on 6/17/25 and Are Subject to Changes Pending Programmatic Review. A Full Inspection Was conducted.

Please Submit the Plan of Corrections via the LMS Portal Within 10 Days of Receipt of the Statement of Deficiencies.

Please Send a Copy of the Statement of Services.

A Copy of the Notice of Inspection Rights Was Provided at the Time of the inspection.

The Emergency Disaster Contact Form Was Compl (3) and No Deficiencies Were Observed at the Time of the Complaint Investigation Conducted on 4/2/25 for Case #00124857. This Report Is Subject to Changes Pending Programmatic Review. A Full Inspection Was Not Conducted at This Time. A Copy of the Notice of Inspection Rights Was Provided at the Time of the Inspection.

Ratios Observed were:

Infants: 2:8; 2:7

1-year-old Children: 2:6; 2:9

2-year-old Children: 2:5; 1:7; 2:11

3-year-old Children: 1:7

4/5-year-old Children: 1:14

There Were F (1). None of the 4 findings were critical.

### Inspection Visits

**Jun 17, 2025** 1 Finding ● 1 Important

#### About this report

Childery generates this report from public inspection records published by the Arizona Department of Health Services, Bureau of Child Care Licensing. Childery did not conduct these inspections or produce the original state reports. Childery is an independent directory and is not affiliated with the Arizona Department of Health Services, Bureau of Child Care Licensing.

- **The Following Deficiencies Were Observed at the Time of the Compliance Inspection Conducted on 6/17/25 and Are Subject to Changes Pending Programmatic Review. A Full Inspection Was conducted.**

**Please Submit the Plan of Corrections via the LMS Portal Within 10 Days of Receipt of the Statement of Deficiencies.**

**Please Send a Copy of the Statement of Services.**

**A Copy of the Notice of Inspection Rights Was Provided at the Time of the inspection.  
The Emergency Disaster Contact Form Was Compl**

Compliance (Annual)

**Apr 2, 2025** 1 Finding ● 1 Important

- **No Deficiencies Were Observed at the Time of the Complaint Investigation Conducted on 4/2/25 for Case #00124857. This Report Is Subject to Changes Pending Programmatic Review. A Full Inspection Was Not Conducted at This Time. A Copy of the Notice of Inspection Rights Was Provided at the Time of the Inspection.**

**Ratios Observed were:**

**Infants: 2:8; 2:7**

**1-year-old Children: 2:6; 2:9**

**2-year-old Children: 2:5; 1:7; 2:11**

**3-year-old Children: 1:7**

**4/5-year-old Children: 1:14**

**There Were F**

Complaint

**Jun 24, 2024** 1 Finding ● 1 Important

- **The Following Deficiencies Were Observed at the Time of the Compliance Inspection Conducted on June 24 2024, and Are Subject to Changes Pending Programmatic Review.**

**Please Submit the Plan of Correction Within 10 Days of Receipt of This Statement of Deficiencies.**

**There Were Six Staff Files Reviewed. The Fingerprint Clearance Cards for Six of Six Staff Members Were Verified to Be Valid Through the DPS Website at the Time of the Inspection.**

**The Empower Self-Evaluation Was Sent via Email**

Compliance (Annual)

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**Jul 14, 2023** 1 Finding — 1 Important

- **The Following Deficiencies Were Observed at the Time of the Annual Compliance Inspection Conducted on 7/14/2023 and Are Subject to Changes Pending Programmatic review. Please Submit the Plan of Corrections via the LMS Portal Within 10 Days of Receipt of the Statement of Deficiencies.**

**The Emergency Disaster Contact Form Was Completed at the Time of the inspection.  
The Empower Self-Evaluation Was Completed at the Time of the inspection.**

**The DES Contact Form Was Completed at the Time of The**  
Compliance (Annual)

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