

Susie's Mama Bear

16830 North 12th Street
Phoenix, AZ

6 Inspection Visits Since 2023 - 6 Findings

Most recent inspection: Jul 21, 2025

● 6 Important

Across 6 inspections since 2023, the issues cited most often were The Following Deficiencies Were Observed at the Time of the Compliance Inspection Conducted on 7/21/2025 and Are Subject to Changes Pending Programmatic review.

Please Submit the Plan of Corrections via the LMS Portal Within 10 Days of Receipt of the Statement of Deficiencies.

The Compliance Officer Provided a Paper Copy of the Notice of Inspection Rights to the Provider at the Time of inspection.

The Empower Self Assessment Was Emailed to the provider.

The Emergency Disaster Contact For (3) and The Following Deficiencies Were Observed at the Time of Case #82554 Conducted on 4/22/2024 and Are Subject to Changes Pending Programmatic review.

Compliance Officer #1 Contacted the Complainant via Email on 4/22/2024

A Full Inspection Was Not conducted.

Please Submit the Written Documentation of Corrections Within 10 Days of Receipt of This Statement of Deficiencies.

The Following Room Ratios Were observed:

1's: 1:11

2's: 2:15

3's: 2:20

4's: 1:15

5's: 1:19

Two Staff Members (3). None of the 6 findings were critical.

Inspection Visits

Jul 21, 2025 1 Finding ● 1 Important

About this report

Childery generates this report from public inspection records published by the Arizona Department of Health Services, Bureau of Child Care Licensing. Childery did not conduct these inspections or produce the original state reports. Childery is an independent directory and is not affiliated with the Arizona Department of Health Services, Bureau of Child Care Licensing.

- **The Following Deficiencies Were Observed at the Time of the Compliance Inspection Conducted on 7/21/2025 and Are Subject to Changes Pending Programmatic review.**

Please Submit the Plan of Corrections via the LMS Portal Within 10 Days of Receipt of the Statement of Deficiencies.

The Compliance Officer Provided a Paper Copy of the Notice of Inspection Rights to the Provider at the Time of inspection.

The Empower Self Assessment Was Emailed to the provider.

The Emergency Disaster Contact For

Compliance (Annual)

Jul 24, 2024 1 Finding ● 1 Important

- **The Following Deficiencies Were Observed During the Compliance Inspection Conducted on July 24, 2024, and Are Subject to Changes Pending Programmatic review.**

Compliance Officer: Stacy Marchelli

A Complete Inspection Was Conducted at This time.

Six Fingerprint Clearance Cards Were Verified Through the DPS Website During the inspection.

Please Complete the Plan of Corrections on the Licensing Portal Within Ten Days of Receiving This Statement of Deficiencies.

A Link to the Empower S

Compliance (Annual)

Apr 22, 2024 1 Finding ● 1 Important

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- **The Following Deficiencies Were Observed at the Time of Case #82554 Conducted on 4/22/2024 and Are Subject to Changes Pending Programmatic review.**

Compliance Officer #1 Contacted the Complainant via Email on 4/22/2024

A Full Inspection Was Not conducted.

Please Submit the Written Documentation of Corrections Within 10 Days of Receipt of This Statement of Deficiencies.

The Following Room Ratios Were observed:

1's: 1:11

2's: 2:15

3's: 2:20

4's: 1:15

5's: 1:19

Two Staff Members

Complaint

Jul 31, 2023 1 Finding ● 1 Important

- **The Following Deficiencies Were Observed at the Time of the Compliance Inspection Conducted on 7/31/2023 and Are Subject to Changes Pending Programmatic review.**

Please Submit the Written Documentation of Corrections Within 10 Days of Receipt of This Statement of Deficiencies.

4 of 4 Fingerprint Clearance Cards Reviewed Were Valid via a DPS Website Search.

The Empower Survey Was Completed Online at the Time of the Inspection.

Compliance Officer: Archana Navin

Compliance (Annual)

Jun 20, 2023 1 Finding ● 1 Important

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- **The Following Deficiencies Were Observed at the Time of Complaint #00060217 Investigation Conducted on 06/20/23 and Are Subject to Changes Pending Programmatic review.**

A Telephone Call Was Made to the Complainant on 6/20/23.

Compliance Officer # 1: Brian Howell

The Written Document of Corrections Is Due Within 10 days

A Complete Inspection of the Facility Was Not conducted.

The Following Classroom Ratios Were observed:

Ones: 1:10

Twos: 2:10

Threes: 2:13

Fours: 3:16

School-ag

Complaint

Jun 2, 2023 1 Finding ● 1 Important

- **The Following Deficiencies Were Observed at the Time of Complaint #00059530 Investigation Conducted on 6/2/23 and Completed on 6/20/23, and Are Subject to Changes Pending Programmatic review.**

A Telephone Call Was Made to the Complainant on 6/2/23.

Compliance Officer # 1: Brian Howell

The Written Document of Corrections Is Due Within 10 days

A Complete Inspection of the Facility Was Not conducted.

The Following Classroom Ratios Were observed:

Ones: 2:8

Twos: 1:15

Threes: 2:14

Complaint

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