
Kindercare Learning Center #14

20245 North 67th Avenue
Glendale, AZ

About this report

Childery generates this report from public inspection records published by the Arizona Department of Health Services, Bureau of Child Care Licensing. Childery did not conduct these inspections or produce the original state reports. Childery is an independent directory and is not affiliated with the Arizona Department of Health Services, Bureau of Child Care Licensing.

12 Inspection Visits Since 2023 - 12 Findings

Most recent inspection: Mar 3, 2026

● 12 Important

Across 12 inspections since 2023, the issues cited most often were The Purpose of the Inspection Was to Conduct Complaint #00125110

Ratios Observed were:

Infants: 1:4

1-year-old Children: 2:11

2-year-old Children: 1:8

2-year-old Children: 1:7

3-year-old Children: 1:11

3-year-old Children: 1:11

3-year-old Children: 1:13

4-year-old Children: 1:13

There Were 4 Staff Members Interviewed During This investigation.

Others Interviewed: Director

Documentation Observed Was: Rosters, Procure, Accident, Illness, and Injury Log, and Injury Report (5), There Were No Deficiencies Observed at the Monitoring Inspection Conducted on 01/17/2025, and Are Subject to Changes Pending Programmatic Review.

Compliance Officer: Monika Jones (3), and The Following Deficiencies Were Observed at the Time of the Annual Compliance Inspection Conducted on 03/03/2026 and Are Subject to Changes Pending Programmatic Review.

Please Submit the Plan of Corrections via the LMS Portal Within 10 Days of Receipt of the Statement of Deficiencies.

The Emergency Disaster for Was Complete at the Time of the Inspection.

BCCL Staff Emailed the Empower Self-Evaluation Assessment Link to the Provider.

The DES Contact Form Was Completed at the Time O (2). None of the 12 findings were critical.

Inspection Visits

Mar 3, 2026 1 Finding ● 1 Important

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- **The Following Deficiencies Were Observed at the Time of the Annual Compliance Inspection Conducted on 03/03/2026 and Are Subject to Changes Pending Programmatic Review.**

Please Submit the Plan of Corrections via the LMS Portal Within 10 Days of Receipt of the Statement of Deficiencies.

The Emergency Disaster Plan Was Complete at the Time of the Inspection.

BCCL Staff Emailed the Empower Self-Evaluation Assessment Link to the Provider.

The DES Contact Form Was Completed at the Time of
Compliance (Annual)

Apr 3, 2025 1 Finding ● 1 Important

- **The Purpose of the Inspection Was to Conduct Complaint #00125110**

Ratios Observed were:

Infants: 1:4

1-year-old Children: 2:11

2-year-old Children: 1:8

2-year-old Children: 1:7

3-year-old Children: 1:11

3-year-old Children: 1:11

3-year-old Children: 1:13

4-year-old Children: 1:13

There Were 4 Staff Members Interviewed During This investigation.

Others Interviewed: Director

Documentation Observed Was: Rosters, Procure, Accident, Illness, and Injury Log, and Injury Report
Complaint

Mar 4, 2025 1 Finding ● 1 Important

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- **The Following Deficiencies Were Observed at the Time of the Compliance Inspection Conducted on 3/4/2025 and Are Subject to Changes Pending Programmatic review.**

Please Submit the Plan of Corrections via the LMS Portal Within 10 Days of Receipt of the Statement of Deficiencies.

The Emergency Disaster Contact Form Was Completed at the Time of the inspection.

The Empower Self-Evaluation Was Completed at the Time of the inspection.

The DES Contact Form Was Completed at the Time of the Ins
Compliance (Annual)

Jan 17, 2025 1 Finding ● 1 Important

- **There Were No Deficiencies Observed at the Monitoring Inspection Conducted on 01/17/2025, and Are Subject to Changes Pending Programmatic Review.**

Compliance Officer: Monika Jones
Monitoring

Dec 13, 2024 1 Finding ● 1 Important

- **There Were No Deficiencies Observed During the Modification Inspection Conducted on 12/13/2024.**

The Notice Of Inspection Rights Were Provided to the Licensee at the Time of the inspection.

Discovery Preschool B Is Approved to Return to the Licensed Capacity of 34.

Compliance Officer #1 Is Monika Jones
Compliance Officer #2 Is Chloe-James Rossi
Modification

Jul 24, 2024 1 Finding ● 1 Important

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- **The Following Deficiencies Were Found at the Time of the Monitoring Inspection Conducted on 7/24/2024, and Are Subject to Changes Pending Programmatic review.**

Name of Compliance Officer: Chloe-James Rossi

Name of Compliance Officer #2: Archana Navin

The Plan of Corrections Is Due via the LMS Portal Within 10 Days of the Receipt of the Statement of Deficiencies.

The Following Was Discussed, but Is Not Limited To:

***Infant bottle-feeding;**

***Diaper Changing procedure;**

***Emergency, Infor**

Monitoring

Mar 28, 2024 1 Finding ● 1 Important

- **The Purpose of the Inspection Was to Conduct a Compliance Inseption and Complaint Investigation Case #00081899 Investigation on.**

Compliance Officer #1: Monika Jones

Compliance Officer #2: Jennifer Forschino

Ratios Observed were:

Infants: 2:7

Infants: 1:5

1-year-old Children: 2:12

1-year-old Children: 2:8

2-year-old Children: 2:8

3-year-old Children: 1:11

3-year-old Children 1:11

4-year-old Children 1:13

4-year-old Children 1:16

There Were 2 Staff Member(s) Interviewed Durin

Complaint

Mar 13, 2024 1 Finding ● 1 Important

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- **The Purpose of the Inspection Was to Conduct a Compliance Inspection and Complaint Investigations Case #81320 and #68700 on 03/13/2024.**

The Plan of Corrections Will Not Be Accepted at This Time.

Ratios Observed were:

Infants: 1:5

Infants: 1:5

1-year-old Children: 2:10

1-year-old Children: 2:12

2-year-old Children: 3:21

3-year-old Children: 1:12

3-year-old Children: 1:13

4-year-old children:1:16

4-year-old children:1:16

There Were 3 Staff Interviewed During This Investigation

Complaint;Compliance (Annual)

Jan 22, 2024 1 Finding ● 1 Important

- **The Purpose of the Inspection Was to Conduct a Complaint Investigation Case #67833 on 1/22/24.**

A Full Inspection Was Not Conducted at This Time.

Please Submit the Plan of Corrections via the LMS Portal Within 10 Days of Receipt of the Statement of Deficiencies.

Infants: 2:6

1-year-old Children: 1:5

2-year-old Children: 2:7

3-year-old Children 1:3

3-year-old Children 1:8

4-year-old Children: 1:7

There Were 3 Staff Interviewed During This investigation.

Others Interviewed: Ass

Complaint

Jan 9, 2024 1 Finding ● 1 Important

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- **The Purpose of the Inspection Was to Conduct a Complaint Investigation Case #67833 on 01/09/2024.**

A Full Inspection Was Not Conducted at This Time.

The Plan of Corrections Will Not Be Accepted at This Time.

Ratios Observed were:

Infants: 2:6

1-year-old Children: 2:9

3-year-old Children: 2:23

There Were 4 Staff Interviewed During This investigation.

There Were 13 Staff Files Reviewed During This investigation.

Others Interviewed: Director

The Compliance Officer Spoke With

Complaint

Sep 21, 2023 1 Finding ● 1 Important

- **The Purpose of the Inspection Was to Conduct Complaint Investigations #62658 and #62967.**

A Full Inspection Was Not Conducted at This Time.

The Plan of Corrections Will Not Be Accepted at This Time.

Ratios Observed were:

Infants: 2:9

Infants: 2:8

1-year-old Children: 2:15

2-year-old Children: 2:10

2-year-old Children: 2:11

3-year-old Children: 2:17

3-year-old Children: 2:15

3-year-old Children: 1:12

There Were 4 Staff Interviewed During This investigation.

Documentation

Complaint

Jul 10, 2023 1 Finding ● 1 Important

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- **The Following Deficiencies Were Observed at the Time of the Monitoring Inspection Conducted on 07/10/2023, and Are Subject to Changes Pending Programmatic review.**

Please Submit the Plan of Corrections via the LMS Portal Within 10 Days of Receipt of the Statement of Deficiencies.

The Fingerprint Clearance Cards for 2 of 2 Staff Members Were Verified to Be Valid Through the DPS Website at the Time of the inspection.

During the Exit Interview, the Following Items Were Discussed but Not Lim

Monitoring

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