

Promisestown Preschool At PVPC

4510 Palm Valley Rd
Ponte Vedra, FL

4 Inspection Visits Since 2023 · 12 Findings

Most recent inspection: May 5, 2025

● 12 Important

Across 4 inspections since 2023, the issues cited most often were The Director Responsible for the Daily Operation of the Program Did Not Have an Active Director Credential. CCF Handbook, Section 4.7

The Onsite Interim Director Does Not Have a Required Directors Credential. Interim Director Is in the Process of Completing and Submitting Information to Obtain a Director Credential. 4.7 Director Credential Page 46 and 47 Section 402.305(2)(g), F.S., Requires a Child Care Facility to Have a Credentialed Director. Every Applicant for a License to Operate a Child Care Facility or a License for a Change of Ownership of a Child Care Facility Must Document That the Facility Director Has an Active Director Credential Prior to Issuance of the License. An Applicant for the Director Credential Must Meet the Requirements Referenced in CF-FSP Form 5290, Florida Child Care and Education Program Director Credential and Renewal Application, Which Is Incorporated by Reference in 65C-22.001(7)(k), F.A.C. CF-Child Care Facility Handbook Page (1), Child Care Personnel Failed to Document an Accident or Incident on the Day That It Occurred. CCF Handbook, Section 6.4, A

A Staff Member Was Arguing and Berating a 4-year-old in Hallway. It Was Also Noted That This Staff Member Pushed Child Against Wall and Held Her Hand on His Chest and Yelled at Child. These Actions Were Observed by Other Staff, and No Incident Report Was Created or Documented to Inform Parent of Possible Harm to Child. A Report Has Now Been Written and Provided to the Parent. The Child Care Facility Handbook States on Page 55: 6.4 Accident/Incident Notification A. All Accidents and Incidents or Unusual Occurrences That Are Threatening to the Health, Safety, or Welfare of a Child That Occur While the Child Is in Care Must Be Documented on the Same Day They Occur. B. This Documentation Must Be Shared with the Custodial Parent or Legal Guardian on the Date of Occurrence. C. Documentation Must Include the Name of the Affected Party, Date and Time of the Occurrence, Description of the Occurrence, Actions Taken and by Whom, and Appropriate Signatures of Program Child Care Personnel and the Custodial Parent or Legal Guardian. Program Child Care Personnel Signatures May Include the Director/child Care Personnel That Witnessed the Incident, Who Were Involved in the Incident, And/or Responded to the Childs Needs. (1), and Child Care Personnel Inappropriately Interacted with Children in Care in a Manner That Was Aggressive, Demeaning or Intimidating in Nature. CCF Handbook, Section 8.2, C

A Staff Member Was Arguing and Berating a 4-year-old in Hallway. It Was Also Noted That This Staff Member Pushed Child Against Wall and Held Her Hand on His Chest and Yelled at Child. These Actions Were Observed by Other Staff, and No Incident Report Was Created or Documented to Inform Parent of Possible Harm to child. It Was Reported That the Child Had Also Been Pulled From Underneath a Table Resulting in a Rug Burn. Staff Member That Inflicted Possible Physical and Emotional Harm Resigned Position at Facility on 4/3/25. Specialist Instructed Provider to Provide Additional Training on Child Abuse and Neglect Reporting to All Current Staff. The Child Care Facility Handbook States

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on Page 63: 8.2 Child Safety . C. Child Care Personnel Must Appropriately Interact with Children to Foster a Healthy, Safe Environment That Will Encourage the Child's Physical, Intellectual, Motor, and Social Development. Interactions with Children That Are Aggressive, Demeaning or Intimidating in Nature Are Strictly Prohibited. (1). None of the 12 findings were critical.

Inspection Visits

May 5, 2025 1 Finding ● 1 Important

- **The Director Responsible for the Daily Operation of the Program Did Not Have an Active Director Credential. CCF Handbook, Section 4.7**

The Onsite Interim Director Does Not Have a Required Directors Credential. Interim Director Is in the Process of Completing and Submitting Information to Obtain a Director Credential. 4.7 Director Credential Page 46 and 47 Section 402.305(2)(g), F.S., Requires a Child Care Facility to Have a Credentialed Director. Every Applicant for a License to Operate a Child Care Facility or a License for a Change of Ownership of a Child Care Facility Must Document That the Facility Director Has an Active Director Credential Prior to Issuance of the License. An Applicant for the Director Credential Must Meet the Requirements Referenced in CF-FSP Form 5290, Florida Child Care and Education Program Director Credential and Renewal Application, Which Is Incorporated by Reference in 65C-22.001(7)(k), F.A.C. CF-Child Care Facility Handbook Page

34-04 - Credentialed Staff CCF Handbook, Section 4.6 & 4.7

47 FSP Form 5290 may be obtained from the Department's website at www.myflfamilies.com/childcare. All applications and documentation will be verified, and, if complete, the credential will be issued by the Department or its designated representative on CF-FSP Form 5252, Florida Child Care and Education Program Director Credential, which is incorporated by reference in 65C-22.001(7)(g), F.A.C. A. Each child care facility must have a credentialed director who is on-site a majority of hours, excluding weekends and evening hours that the facility is in operation. Documentation of majority of hours must be maintained and available for review by the licensin...

Mar 28, 2025 2 Findings ● 2 Important

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● **Child Care Personnel Failed to Document an Accident or Incident on the Day That It Occurred. CCF Handbook, Section 6.4, A**

A Staff Member Was Arguing and Berating a 4-year-old in Hallway. It Was Also Noted That This Staff Member Pushed Child Against Wall and Held Her Hand on His Chest and Yelled at Child. These Actions Were Observed by Other Staff, and No Incident Report Was Created or Documented to Inform Parent of Possible Harm to Child. A Report Has Now Been Written and Provided to the Parent. The Child Care Facility Handbook States on Page 55: 6.4 Accident/Incident Notification A. All Accidents and Incidents or Unusual Occurrences That Are Threatening to the Health, Safety, or Welfare of a Child That Occur While the Child Is in Care Must Be Documented on the Same Day They Occur. B. This Documentation Must Be Shared with the Custodial Parent or Legal Guardian on the Date of Occurrence. C. Documentation Must Include the Name of the Affected Party, Date and Time of the Occurrence, Description of the Occurrence, Actions Taken and by Whom, and Appropriate Signatures of Program Child Care Personnel and the Custodial Parent or Legal Guardian. Program Child Care Personnel Signatures May Include the Director/child Care Personnel That Witnessed the Incident, Who Were Involved in the Incident, And/or Responded to the Childs Needs.

39-03 - Accident/ Incident Notification and Documentation CCF Handbook, Section 6.3 & 6.4

● **Child Care Personnel Inappropriately Interacted with Children in Care in a Manner That Was Aggressive, Demeaning or Intimidating in Nature. CCF Handbook, Section 8.2, C**

A Staff Member Was Arguing and Berating a 4-year-old in Hallway. It Was Also Noted That This Staff Member Pushed Child Against Wall and Held Her Hand on His Chest and Yelled at Child. These Actions Were Observed by Other Staff, and No Incident Report Was Created or Documented to Inform Parent of Possible Harm to child. It Was Reported That the Child Had Also Been Pulled From Underneath a Table Resulting in a Rug Burn. Staff Member That Inflicted Possible Physical and Emotional Harm Resigned Position at Facility on 4/3/25. Specialist Instructed Provider to Provide Additional Training on Child Abuse and Neglect Reporting to All Current Staff. The Child Care Facility Handbook States on Page 63: 8.2 Child Safety . C. Child Care Personnel Must Appropriately Interact with Children to Foster a Healthy, Safe Environment That Will Encourage the Childs Physical, Intellectual, Motor, and Social Development. Interactions with Children That Are Aggressive, Demeaning or Intimidating in Nature Are Strictly Prohibited.

47-01 - Access/Child Safety CCF Handbook, Section 8

May 3, 2024 8 Findings ● 8 Important

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- **Harmful Items Including Cleaning Supplies, Flammable Products, Poisonous, Toxic, and Hazardous Materials Were Accessible to Children in Care. CCF Handbook, Section 3.2, B**

During the Inspection, Counselor Observed Cleaning Supplies and Hand Sanitizer in Three Different Classroom That Were Accessible to Children. The Rooms Included the Infant Room; The VPK Room; And the Music Room. All the Chemicals Were Removed and Placed Up and Away From the Children in Care During the Inspection. The Child Care Facility Handbook States on Page 22 That: Child Care Facility Handbook Page

13-03 - Toxic Substances, Hazardous Materials and Weapons CCF Handbook, Section 3.2

22 3.2 Toxic/Hazardous Material/Firearms/Weapons A. All areas and surfaces accessible to children must be free from toxic substances, bio contaminants, and hazardous materials/equipment/tools, including power tools, plastic bags, matches, candles, lighters, etc. B. All potentially harmful items, including cleaning supplies, flammable products, poisonous, toxic, and hazardous materials, must be labeled and used according to manufacturers recommendation. These items, as well as knives, sharp tools, and other potentially dangerous hazards, must be stored in a locked area or must be inaccessible and out of a childs reach at all times. C. Firearms and weapons, as defined in section 790.001, F.S., are prohibited within any building or upon any person located on the premises, excluding federal, state or local law enforcement officers. D. Narcotics, alcohol, or other impairing drugs/paraphernalia must not be present on the premises or in vehicles used by child care facility.

- **Hand Hygiene Procedures, Including Situations or Times, Were Not Posted in Food Preparation, Diapering, and Toileting Areas. CCF Handbook, Section 3.10.1, D**

During the Inspection, Counselor Observed One of the Boy's Restrooms to Not Have a Hand Washing Sign Posted in It. The Child Care Facility Handbook States on Pages 36-37 That: 3.10.1 Handwashing Child Care Personnel and Children Must Wash Their Hands Thoroughly with Soap and Running Water, Dry, and Follow Personal Hygiene Procedures for Themselves and While Assisting Others. Examples of Activities When Handwashing Is Required Include but Are Not Limited To: Before and After Eating, Immediately Following Outdoor Play, After Toileting, Following the Use of Any Cleaners or Toxic Chemicals, Before and After Administering Medication, and During Food Preparation and Snack Distribution. A. Child Care Personnel and Children Must Follow the Centers for Disease Control Guidelines for Handwashing Incorporated by Reference in 65C-22.001(7)(u), F.A.C. B. The Use of Hand Sanitizers Does Not Substitute for Handwashing. However, in Areas Away From the Facility Where No Running Water Is Available, Hand Sanitizers May Be Used. Examples of Such Places Are Field Trips, Nature Trails or Picnic Areas Where Running Water Is Not Readily Available. C. Child Care Personnel with Open Wounds And/or Injury That Inhibits Handwashing, Such as Casts, Bandages, or Braces, Must Not Prepare Food. D. Situations or Times That Children, Child Care Personnel, And/or Volunteers Must Perform Hand Hygiene Must Be Posted in All Food Preparation, Diapering, and Toileting Areas.

29-16 - Health and Sanitation CCF Handbook, Section 3.6, 3.9, and 3.10

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- **The Florida Certificate of Immunization Was Not Acceptable in That: [The Form Was Not Current (Expired)]. CCF Handbook, Section 7.1**

There Are Currently 91 Children Enrolled. Counselor Reviewed All 91 Children's Records. One Child That Has Been at the Facility for Over 30 Days Had an Expired Shot Record. The Child Care Facility Handbook States on Pages 59-60 States That: 7.1 Immunization Records The Child Care Facility Is Responsible for Obtaining for Each Child in Care a Current, Complete and Properly Executed Florida Certification of Immunization Form Part A-1, B, or C, DH 680, Which Is Incorporated by Reference in 65C-22.001(7)(o), F.A.C., or the Religious Exemption From Immunization Form, DH 681, Which Is Incorporated by Reference in 65C-22.001(7)(p), F.A.C., From the Custodial Parent or Legal Guardian. DH Form 680 and DH Form 681 May Be Obtained From the Local County Health Department. Specific Immunization Requirements Are Included and Detailed in the Most Current Edition of the Immunization Guidelines-Florida Schools, Child Care Facilities and Family Day Care Homes as Promulgated by the Florida Department of Health. A. Immunizations Received Out-of-state Are Acceptable; However, Immunizations Must Be Documented on the Florida Certification of Immunization Form and Must Be Signed by a Physician Practicing in the State of Florida. B. If the Custodial Parents or Legal Guardians Fail to Provide the Documentation Required Above Within 30 Days of Enrollment, the Facility Shall Not Allow the Child to Remain in the Program. The Parent/guardian of a Child Who Has Not Received the Age-appropriate Immunizatio...

41-02 - Immunization Records CCF Handbook, Section 7.1

- **The Student Health Examination or Equivalent Health Statement Was Not Acceptable in That: [It Was Not Current (Over Two Years Old)]. CCF Handbook, Section 7.2**

There Are Currently 91 Children Enrolled. Counselor Reviewed All 91 Children's Records. One Child That Has Been at the Facility for Over 30 Days Had an Expired Physical. The Child Care Facility Handbook States on Pages 60 That: 7.2 Student Health Records The Child Care Facility Is Responsible for Obtaining for Each Child in Care a Current, Complete and Properly Executed Student Health Examination Form DH 3040, Which Is Incorporated by Reference in 65C-22.001(7)(q), F.A.C. and May Be Obtained From the Local County Health Department, the Parent or Legal Guardian, or a Signed Statement by Authorized Professionals That Indicate the Results of the Components of the Student Health Examination Form Are Included in the Health Examination. A. The Student Health Examination Shall Be Completed by a Person Given Statutory Authority to Perform Health Examinations. B. The Student Health Examination or the Signed Statement Is Valid for Two Years From the Date the Physical Was Performed. An Up-to-date Version Must Be on File for as Long as the Child Is Enrolled at the Facility. C. If the Custodial Parents or Legal Guardians Fail to Provide the Documentation Required Above Within 30 Days of Enrollment, the Facility Shall Not Allow the Child to Remain in the Program. D. School-aged Children Attending Public or Non-public Schools Are Not Required to Have Student Health Examination and Immunization Records on File at the Child Care Facility as Such Records Are on File at the School Where the Ch...

42-02 - Student Health and Records CCF Handbook, Section 7.2

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- **The Child Care Personnel Record Did Not Include a Signed Statement Regarding Any Work in a Center That Had Been Subject to Negative Licensing Action or the Subject of Disciplinary Action While Employed. s.402.3055(1)(b), F.S. and Section 7.4, A**

There Are Currently 20 Employees. Counselor Reviewed All 20 Employee Records. Two Employees, AD and CC Did Not Have Signed Statements About Previous Work in Childcare. One Employee, AD Signed the Statement During the Inspection. The Other Employee Was Not Present. The Child Care Facility Handbook States on Page 61 that: 7.4 Personnel Records /Records Must Be Maintained and Kept Current on All Child Care Personnel, as Defined by Section 402.302(3), F.S. These Records Shall Be On-site, Available for Review by the Licensing Authority and Must include: A. A Complete Employment Application with the Required Statement Pursuant to Section 402.3055(1)(b), F.S.

44-03 - Personnel Records CCF Handbook, Section 7.4

- **The Personnel/ Volunteer (Ten Hours or More per Month) Record Did Not Include a CF-FSP 5337 Child Abuse and Neglect Reporting Requirements Form Signed Annually. CCF Handbook, Section 7.4, C**

There Are Currently 20 Employees. Counselor Reviewed All 20 Employee Records. Two Employees, AD and CC Did Not Have Signed Abuse/Neglect Forms on File. One Employee, AD Signed an Abuse/Neglect Form During the Inspection. The Other Employee Was Not Present. The Child Care Facility Handbook States on Page 61 That: 7.4 Personnel Records Records Must Be Maintained and Kept Current on All Child Care Personnel, as Defined by Section 402.302(3), F.S. These Records Shall Be On-site, Available for Review by the Licensing Authority and Must Include: A. A Complete Employment Application with the Required Statement Pursuant to Section 402.3055(1)(b), F.S. B. Documentation of Position and Date of Employment. C. CF-FSP Form 5337, Child Abuse & Neglect Reporting Requirements, Which Is Incorporated by Reference in 65C-22.001(7)(I), F.A.C., Must Be Signed on or Before Hire Date and Annually Thereafter by All Child Care Personnel.

44-04 - Personnel Records CCF Handbook, Section 7.4

- **A Complete CF-FSP Form 5131, Background Screening and Personnel File Requirements, Was Not on File for All Employees. CCF Handbook, Section 7.4.1, A**

There Are Currently 20 Employees. Counselor Reviewed All 20 Employee Records. Two Employees, CC and AD, Did Not Have a Completed 5131 Form on File. Employee, AD, Completed the Form During the Inspection. The Other Employee Was Not Present. The Child Care Facility Handbook States on Page 62 That: 7.4.1 Background Screening Documents Background Screening Documentation Must Be Maintained for All Child Care Personnel as Defined by Section 402.302(3), F.S., Which Includes Household Members if the Facility Is Located in or Adjacent to the Home of the Operator. Background Screening Documentation Must Be On-site and Available for the Licensing Authority to Review. A. Each Personnel Record Must Have a Completed CF-FSP Form 5131, Background Screening and Personnel File Requirements, Which Is Incorporated by Reference in Paragraph 65C-22.001(7)(b), F.A.C.

45-01 - Background Screening Documents CCF Handbook, Section 7.4.1

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- **The Child Care Attestation of Good Moral Character Was Not Completed at the Time of Initial Screening or Upon Change in Employers. CCF Handbook, Section 7.4.1, B**

There Are Currently 20 Employees. Counselor Reviewed All 20 Employee Records. Two Employees, AD and CC, Did Not Have Signed Attestation of Good Moral Character Forms on File. AD Signed the Attestation During the Inspection. The Child Care Facility Handbook States on Page 62 That: B. CF Form 1649A, Child Care Attestation of Good Moral Character, Which Is Incorporated by Reference in 65C-22.001(7)(a), F.A.C., Must Be Completed for All Child Care Personnel at the Time of Initial Screening or Upon Change in Employers. CF Form 1649A May Be Obtained From the Departments Website at www.myflfamilies.com/childcare.

45-06 - Background Screening Documents CCF Handbook, Section 7.4.1

Sep 20, 2023 1 Finding ● 1 Important

- **Child Care Personnel Including Volunteers Who Work 10 Hours or More per Month Did Not Complete the 40 Hour Introductory Child Care Training Requirement. CCF Handbook Section 4.2.1**

1 Staff Member Did Not Complete Required 40 Training Within Time Frame of Industry Start Date of 8/9/02. According to Transcript, Part II Child Care Facility 10 Hour Training Was Not Completed. 4 Training Page 39 and 40 4.1 Beginning Training Child Care Personnel Including Volunteers Who Work 10 Hours or More per Month Must Begin Training Within 90 Days of Employment in the Child Care Industry and Successfully Complete Departments Training Within 12 Months From the Date Training Begins. Training Taken Prior to Employment in the Child Care Industry Does Not Constitute Begin Training. The Begin Training Timeframes Begin at the Time of Employment in the Child Care Industry. Training Completion May Not Exceed 15 Months From the Date of Employment in the Child Care Industry in Any Licensed Florida Child Care Facility. This May Be Accomplished by Classroom Attendance in a Department-approved Training Course, Acquiring an Educational Exemption From a Department-approved Training Course, Beginning a Department-approved Online Child Care Training Course, or by Receiving Results From a Department-approved Competency Examination. The Child Care Program Is Responsible for Obtaining Training Documentation From Child Care Personnel.

33-01 - Training Requirements CCF Handbook, Section 4

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