

CHILD CARE COMPLIANT

Name of Provider Shannon Uglum		County Polk	
Care Address 1704 31st AVE SW		City Altoona	Zip Code 50009
Mailing Address 1704 31st AVE SW		Mailing City Altoona	Mailing Zip Code 50009
Phone 515-314-2279		Email	

Date of Complaint:	12/14/2023	Date of Visit:	01/25/2024
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Type of Visit			
☐ Scheduled	☒ Unannounced	☐ N/A	

Compliance Regulation			
☒ Non-Compliance with Regulations Found	☐ Compliance with Regulations Found		

Recommendation for Registration:			
☒ No Changes to registration status recommended			
☐ Revocation of Registration			
☐ Cancellation of Child Care Assistance Provider Agreement			

Category of Care:			
☐ Category A			
☒ Category B			
☐ Category C (with no co-provider)			
☐ Category C (with co-provider)			
☐ Non-registered Child Care Home with CCA Provider Agreement			

Complaint Details:			
Did this complaint result in a serious injury? ☐ Yes ☒ No			
Did this complaint result in a death to a child? ☐ Yes ☒ No			

Summary of Complaint:			
On 12/14/2023 the Department of Human Services received a complaint regarding registered category B child development home provider Shannon Uglum. The complaint alleges Ms. Uglum is over numbers for a category B provider.			

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Rule Basis and Findings of Complaint(s):

RULE(S):

441 IAC 110.14(1) "a" No more than eight children not attending kindergarten or a higher grade level shall be present at any one time

FINDINGS: Myself and SWS Aunspach completed an unannounced visit on 1/25/24 to Ms. Uglum's daycare residence. Ms. Uglum allowed entrance to discuss the complaint. Six children were present during the visit, ages 11 months to 2 years old. We discussed the allegation of being over numbers. Ms. Uglum stated she is over numbers between the hours of 11:30am-3:30pm due to a preschooler coming in the afternoon. She stated this is naptime. We reviewed the regulations regarding capacity for category B child care providers. Ms. Uglum stated she understood the regulations regarding capacity and had a plan with how she would get within numbers.

Resolution and Action Required:

A full compliance visit completed on this day. This report concludes the evaluation of this complaint, no further action is required at this time.

Consultant's Signature:	Ellen Abbott	Date of Visit:	01/31/2024
Supervisor Signature:	Sheila Aunspach	Date of Visit:	01/31/2024