



Iowa Department of Health And Human Services

CHILD CARE COMPLIANT

Name of Provider Emily Christensen		County Humboldt	
Care Address 811 6TH ST N		City Humboldt	Zip Code 50548
Mailing Address 811 6TH ST N		Mailing City Humboldt	Mailing Zip Code 50548
Phone 515-368-0756		Email	

Date of Complaint:	12/22/2025	Date of Visit:	12/31/2025
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Type of Visit			
☒ Scheduled	☐ Unannounced	☐ N/A	

Compliance Regulation			
☒ Non-Compliance with Regulations Found	☐ Compliance with Regulations Found		

Recommendation for Registration:			
☒	No Changes to registration status recommended		
☐	Revocation of Registration		
☐	Cancellation of Child Care Assistance Provider Agreement		

Category of Care:			
☐	Category A		
☒	Category B		
☐	Category C (with no co-provider)		
☐	Category C (with co-provider)		
☐	Non-registered Child Care Home with CCA Provider Agreement		

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Complaint Details:

Did this complaint result in a serious injury? ☒ Yes ☐ No

Serious Injuries include:

- Disabling mental illness.
- Bodily injury which creates a substantial risk of death, causes serious permanent disfigurement, or causes protracted loss or impairment of the function of any bodily member or organ.
- Any injury to a child that requires surgical repair and necessitates the administration of general anesthesia.
- Includes but is not limited to skull fractures, rib fractures, metaphyseal fractures of the long bones of children under the age of 4 years.

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

On 12/19/25, a 5-year-old child was running and slipped and fell on a mat, which caused a complex fracture to his left arm. Emily Christensen (Auntie M's Daycare provider) was upstairs while this happened and was not properly supervising. During the course of the complaint, it was further reported that the provider has used unapproved substitute and that she did not send in a serious injury report within the required 24 hrs. to HHS.

HHS met with Emily on 12/31/25 at her home in Humboldt. Emily explained that the incident occurred during a busy time of day when morning and afternoon kiddos are going to or coming back from school. Emily was in the kitchen peeling oranges with a couple of the younger children, and she was watching the bigger kids playing in the basement on the camera. She knew E and another child were chasing one another playing "good guy, bad guy". There was a tumbling mat on the floor that E either tripped over or slipped on. Following the accident, she immediately took her gloves off and was headed toward the stairs when E came up. She observed his arm to be quite mangled and knew it was an emergency. She immediately got an ice pack and took Everett back downstairs to check out the scene of the accident to make sure no one else would fall or hurt themselves. She called dad right away since he works in town. He did not answer so she called mom. Dad arrived a few minutes later. He asked her to call an ambulance and she did. Emily states she had 6 children total at the time of the incident.

On 1/2/26, this worker spoke with E's father on the phone regarding his concerns about Emily's supervision and response to the injury.

On 1/9/26 this worker spoke with Emily on the phone in order to clarify some information regarding the time of the incident. Emily feels she responded appropriately to the injury in getting an ice pack, providing comfort to the child and calling parents. Once the father arrived and wanted an ambulance, she called 911 immediately. We discussed the issue of assessing what constitutes a serious injury. Further, she reports she did not turn in an incident report to HHS within 24hrs as the parents would not sign it.

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Rule Basis and Findings of Complaint(s):

110.7(1) The provider meets the following requirements:

- a. Gives careful supervision at all times.
- b. Frequently exchanges information with the parent of each child to enhance the quality of care.
- c. Gives consistent, dependable care. Is capable of handling emergencies.
- d. Is present at all times, except if emergencies occur or an absence is planned. If absence is planned, care is provided by a DHS-approved substitute.

Emily is found to be compliant with supervision. Although found to be in compliance, supervision strategies were discussed to further improve supervision.

110.8(1) s. Serious injuries and deaths are reported within 24 hours.

Emily is found to be non-compliant with sending in a serious injury report. The serious injury report needs to be sent in regardless if parent signs or refuses. If Emily was unsure if she should send in or not, she should have contacted HHS for guidance.

110.9(3) An individual file is maintained for each substitute

Emily is found to be non-compliant in using an unapproved substitute.

Resolution and Action Required:

Emily agreed to a safety plan whereby she would provide more direct supervision of the children and use only HHS approved substitutes.

Emily will send in a serious injury report within 24 hours if there are any further serious injuries or deaths in her child care program, regardless of parent's signature.

Emily is encouraged to get her daughter approved as a substitute through HHS.

No further action is required at this time.

Consultant's Signature:	David Jaehrling	Date of Visit:	01/09/2026
Supervisor Signature:	Sheila Aunspach	Date of Visit:	01/28/2026