



Iowa Department of Health And Human Services

CHILD CARE COMPLIANT

Name of Provider Chantiell Sagner		County Linn	
Care Address 2291 Tamerac CIR		City Marion	Zip Code 52302
Mailing Address 2291 Tamerac CIR		Mailing City Marion	Mailing Zip Code 52302
Phone 319-560-8575		Email	
Date of Complaint:	12/11/2024	Date of Visit:	12/12/2024
Type of Visit			
☒ Scheduled ☐ Unannounced ☐ N/A			
Compliance Regulation			
☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found			
Recommendation for Registration:			
☒ No Changes to registration status recommended ☐ Revocation of Registration ☐ Cancellation of Child Care Assistance Provider Agreement			
Category of Care:			
☐ Category A ☐ Category B ☐ Category C (with no co-provider) ☒ Category C (with co-provider) ☐ Non-registered Child Care Home with CCA Provider Agreement			

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Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

Initial complaint on 12/11/24 with concern that Chantielle and Shaun may not be providing appropriate supervision as possible report that a child may be touching other children inappropriately. The initial issue was self-reported by Chantielle. Complaint assigned to further address the supervision and gather information.

On 12/12/24 additional details were reported and a separate concern reported that Chantielle and Shaun might be leaving the childcare children home alone at times with their own children (a few of which are approved assistants, but not an approved substitute).

Rule Basis and Findings of Complaint(s):

- 110.7(1) a The provider gives careful supervision at all times.
b. The provider gives consistent, dependable care.
d. Is present at all times, except if emergencies occur or an absence is planned.
If absence is planned, care is provided by an HHS approved substitute.
If absence is planned, the parents are given at least 24 hours prior notice.

This childcare compliance worker did meet in person with Chantielle and Shaun the morning of 12/12/24 for over 2 hours. Additional details were reported to HHS the afternoon of 12/12/24 that this worker as not yet made aware of and were not addressed at our visit on the morning of 12/12/24. Concerns included inappropriate contact between children in care and a report that Chantielle was not always present and has left childcare children in the care of her own teenage children.

Chantielle and Shaun deny every leaving the childcare children alone with their children to supervise. However, Chantielle did acknowledge that she had been doing childcare for 3 children on 2nd shift that are also children of a friend. She did acknowledge that since it was 2nd shift and not during her typical childcare hours, and since they were friends, those children and her own children did often hang out at times where Chantielle might not have been providing as close of supervision. She acknowledged times they might be outside when she was not out there to supervise. She did acknowledge times the kids might be downstairs in the main play area where she might be on the main level of the home. Shaun reported that although he is the approved co-provider since they are a C2 provider, he stated that 2nd shift care is all on Chantielle as he is taking care of other household errands during that time period.

The mother of the 3 children is no longer taking her children to this home for childcare. She also failed to cooperate fully with HHS to gather more detailed information. There is not enough specific information to verify that anything inappropriate occurred. However, Chantielle's own reports do verify that she did not provide the type of supervision she should have for childcare children. She was determined to be out of compliance with childcare regulations.

Chantiell and Shaun signed a safety plan addressing supervision. This plan will remain in affect moving forward.



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Resolution and Action Required:

Chantielle and Shaun were determined to be out of compliance in regard to supervision.

The above safety plan will remain in place.

No further action is being recommended at this time.

Consultant's Signature:	Christine Weber	Date of Visit:	12/13/2024
Supervisor Signature:	Sheila Aunspach	Date of Visit:	02/06/2025