

CHILD CARE COMPLIANT

Name of Provider Michelle Nelson	County Cherokee	
Care Address 301 S 8th ST	City Cherokee	Zip Code 51012
Mailing Address 301 S 8th ST	Mailing City Cherokee	Mailing Zip Code 51012
Phone 712-261-1312	Email	

Date of Complaint:	09/15/2022	Date of Visit:	09/16/2022
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Type of Visit

☒ Scheduled	☐ Unannounced	☐ N/A
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Compliance Regulation

☒ Non-Compliance with Regulations Found	☐ Compliance with Regulations Found
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Recommendation for Registration:

☒ No Changes to registration status recommended
☐ Revocation of Registration
☐ Cancellation of Child Care Assistance Provider Agreement

Category of Care:

☐ Category A
☒ Category B
☐ Category C (with no co-provider)
☐ Category C (with co-provider)
☐ Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:

Did this complaint result in a serious injury?	☐ Yes	☒ No
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Did this complaint result in a death to a child?	☐ Yes	☒ No
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Summary of Complaint:

The caller was on a Health and Safety visit, when a child went out the door. The provider did not know the child went out the door. The nurse consultant saw this, opened the door, called for the provider and got the child. Unsupervised maybe a couple seconds on the other side of the door.

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Rule Basis and Findings of Complaint(s):

110.7(1) The provider meets the following requirements:
a Gives careful supervision at all times

I completed an announced spot check at the provider's residence on 9/16/22. There were only a few minor items out of compliance at that time. Upon returning to the office following the visit I learned of this complaint. I phoned the provider back and inquired about the allegation. She reported that this incident occurred the day before when she was talking to the nurse consultant who was visiting and during this conversation a two year old child went out the front door. The child was only outside for a minute before she located him sitting in a little coupe car at the bottom of the stair case. No harm had come to the child and he was brought back in immediately.

Resolution and Action Required:

Michelle readily admits to the incident, which occurred while she was distracted due to the presence of the nurse in her home. The child was only outside unsupervised for a minute or so and was unharmed. Michelle later sent me a photo of door knob safety covers she placed on the exterior doors to prevent this from happening again.

No further action is required at this time.

Consultant's Signature:	Dave Jaehrling	Date of Visit:	09/22/2022
Supervisor Signature:	Anne Matthai	Date of Visit:	09/23/2022