

CHILD CARE COMPLIANT

Name of Provider Makayla Hansen		County Cedar	
Care Address 408 Meridian ST		City Tipton	Zip Code 52772
Mailing Address 408 Meridian ST		Mailing City Tipton	Mailing Zip Code 52772
Phone 507-301-6102		Email	

Date of Complaint:	08/04/2023	Date of Visit:	08/07/2023
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Type of Visit			
☐ Scheduled		☒ Unannounced	
		☐ N/A	

Compliance Regulation	
☒ Non-Compliance with Regulations Found	
☐ Compliance with Regulations Found	

Recommendation for Registration:	
☒ No Changes to registration status recommended	
☐ Revocation of Registration	
☐ Cancellation of Child Care Assistance Provider Agreement	

Category of Care:	
☒ Category A	
☐ Category B	
☐ Category C (with no co-provider)	
☐ Category C (with co-provider)	
☐ Non-registered Child Care Home with CCA Provider Agreement	

Complaint Details:	
Did this complaint result in a serious injury?	☐ Yes ☒ No
Did this complaint result in a death to a child?	☐ Yes ☒ No

Summary of Complaint:	
Concerns reported provider is constantly calling off. Calls and states child has fever, when they get the child home there is no fever	

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Rule Basis and Findings of Complaint(s):

Code of Iowa, Chapter 237A

441 Iowa Administrative Code, Chapter 110

441 IAC 110.7(1)a,b,c,d. a. Provider gives careful supervision at all times. b. Frequently exchanges information with the parent of each child to enhance the quality of care. c. Gives consistent, dependable care. Is capable of handling emergencies. d. Is present at all times, except if emergencies occur or an absence is planned. If absence is planned, care is provided by a HHS-approved substitute.

441 IAC 110.8(3)c. Medicines are given only with written authorization from the doctor or parent. Prescribed medications are accompanied by doctor's or a pharmacist's direction. All medicines are in original containers with directions intact and labeled with the child's name. Medicines are stored properly including refrigeration in a separate covered container. Medicines are inaccessible to children. Any medication provided to a child shall be recorded indicating the name of the medication, date, time, and amount given.

An unannounced visit was completed on the Makayla Volkert child development home on August 7, 2023. This worker discussed the reported concerns to Makayla. Makayla informed this worker that she and her own child were ill last week with strep. Their doctor stated that Makayla needed to close her day care for one day to let the medication take effect. Makayla did close her child care that day. A few days later, a child in care appeared to look as if they were not feeling well. The child also indicated that their ears hurt, resulting in Makayla taking the child's temp. The temp was taken with a forehead thermometer and read to be 99.8. Makayla stated that she informed the child's mom that the child needed to be picked up. Makayla reported that she did give the child Children's Tylenol before the parent(s) arrived to pick up the child. By the time the child got home, they did not have a temperature - this could be a result of the medication Makayla provided lowering the temperature. This worker discussed Makayla's illness policy. Makayla stated that a child can not return to her care until they are symptom free for 24 hours without medication. Makayla does not have written illness policies in place yet. Makayla is a newly registered provider and these written policies were not required at the time of her initial approval. This worker discussed the need for a written illness policy as well as a health related emergency policy. Informed Makayla that this worker would have Child Care Resource and Referral Consultant Alicia Wagner reach out to assist in the development of these policies. Once completed, Makayla will have child care parents sign off and acknowledge the policies. Further inquired as to whether or not Makayla completed a medication administration form for the Children's Tylenol she gave the child. Makayla reported that she did not complete a medication form as she forgot. Makayla added that this parent was also upset recently because Makayla had to talk to them several times about picking up their child/ren late from her care. Makayla finally told them that they needed to pay a late fee for this. Makayla stated that in terms of taking days off, she has occasionally had to close due to herself or her children being sick. Makayla stated that it is her policy that if her children are sick, her day care is closed as she doesn't want to spread germs on to children in care. Makayla still does not have written policies in place regarding this. This worker encouraged Makayla to work with CCRR Alicia Wagner on developing her policies/handbook to address these issues to hopefully ensure they won't be a factor in her day care home in the future. Makayla agreed that this would be helpful for her child care setting.

Findings:

There is not a preponderance of evidence to support the concerns that Makayla calls off child care regularly or sent a child home that was not ill.

There is a preponderance evidence that Makayla did not complete a medication administration form when she provided over the counter medication to a child in her care.

Resolution and Action Required:

A referral was made to CCRR to assist Makayla in the development of her policies for her child development home.



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Consultant's Signature:	Kathy Huinker	Date of Visit:	08/07/2023
Supervisor Signature:	Sheila Aunspach	Date of Visit:	08/07/2023