



Iowa Department of Health And Human Services

CHILD CARE COMPLIANT

Name of Provider Jean Benn		County Cass	
Care Address 1601 Teresa DR		City Atlantic	Zip Code 50022
Mailing Address 1601 Teresa DR		Mailing City Atlantic	Mailing Zip Code 50022
Phone 712-249-6550		Email	

Date of Complaint:	07/06/2022	Date of Visit:	07/27/2022
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Type of Visit		
☐ Scheduled	☒ Unannounced	☐ N/A

Compliance Regulation	
☒ Non-Compliance with Regulations Found	☐ Compliance with Regulations Found

Recommendation for Registration:	
☒ No Changes to registration status recommended	
☐ Revocation of Registration	
☐ Cancellation of Child Care Assistance Provider Agreement	

Category of Care:	
☐ Category A	
☒ Category B	
☐ Category C (with no co-provider)	
☐ Category C (with co-provider)	
☐ Non-registered Child Care Home with CCA Provider Agreement	

CHILD CARE COMPLIANT

Complaint Details:Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

It was reported that two school aged children eloped from the child care development home. It was reported that the provider called the parent, but did not call law enforcement. A support to the family called 911 for help.

An unannounced visit was completed by compliance staff on July 28, 2022. Compliance staff requested to see the provider's emergency preparedness plan. During the time of the visit, the provider was not able to locate her original plan. In her parent information, the provider has used part of the plan information to identify

Rule Basis and Findings of Complaint(s):

110.7(1)

The provider meets the following requirements:

a. Gives careful supervision at all times.

Jean reported that the two boys were playing out front during the naptime of younger children in the home. Jean reported being back and forth between watching the boys out front and checking on the sleeping children. When she returned to the front yard, she could not see the boys. She reported raising her voice to get their attention, believing they were a few houses away where a tractor is sitting. After receiving no response, Jean reported going around the home to the back yard and yelling for them again. Once she had no response verbally, she asked an older child, age 12, to walk to the tractor and make sure they were not hiding from her. Jean reported calling the mother after the children were not found to be at or near the child care home. Jean reported that the mom came over and had called others to help find the children. An extended family member or friend called law enforcement for assistance.

110.8(4)

Emergency plans. Provider was unable to locate her emergency preparedness plan.

Missing children. while missing children is not a bullet point on the emergency preparedness plan, it can be listed under other emergencies on the form.

Resolution and Action Required:

Discussion with Jean regarding any future instances of children who elope from child care. Her first action after checking the area will be to contact law enforcement. Discussion with Jean to update the emergency preparedness plan and add missing child as a section to her plan.

Consultant's Signature:	Stacy Burris	Date of Visit:	07/28/2022
Supervisor Signature:	Anne Matthai	Date of Visit:	08/15/2022