

EXCEL LEARNING CENTERS #12

2965 HENDERSON DRIVE
JACKSONVILLE, NC

5 Inspection Visits Since 2024 · 5 Findings · 20% Corrected at Visit

Most recent inspection: Jan 28, 2026

● 5 Important

Across 5 inspections since 2024, the issues cited most often were Plastic Bags, Materials That Could Be Torn Apart and Toy Parts Small Enough to Be Swallowed Were Accessible to Children Under Three Years of Age. (1), The Depth of the Loose Surfacing Was Not Based on Critical Height of the Equipment. (1), and Child Was Handled Roughly. (1). None of the 5 findings were critical.

Inspection Visits

Jan 28, 2026 1 Finding ● 1 Important

● **Plastic Bags, Materials That Could Be Torn Apart and Toy Parts Small Enough to Be Swallowed Were Accessible to Children Under Three Years of Age.**

In space 6B, a plastic bag was located in the trash can assessable to 2-year-old children. Violation corrected during visit

Corrected at visit

Jul 29, 2025 1 Finding ● 1 Important

● **The Depth of the Loose Surfacing Was Not Based on Critical Height of the Equipment.**

The depth of the mulch on the NC Pre-K playground under the large climbing structure was not nine (9) inches. There were weeds growing in the mulch/surfacing area. Violation confirmed corrected by let

Jan 10, 2025 1 Finding ● 1 Important

● **Child Was Handled Roughly.**

It was confirmed that one staff member, that was previously employed, handled children roughly. The staff member grabbed children by the arm, pulled them or spun them around, and pulled them across classroom shelves. Violation confirmed corrected by letter

About this report

Childery generates this report from public inspection records published by the North Carolina Division of Child Development and Early Education. Childery did not conduct these inspections or produce the original state reports. Childery is an independent directory and is not affiliated with the North Carolina Division of Child Development and Early Education.

Jan 2, 2025 1 Finding — 1 Important

● **Each Child Was Not Attended to in a Nurturing and Appropriate Manner, or in Keeping with the Child's Developmental Needs.**

On December 17, 2024, a teacher responded to an angry parent by yelling and physically getting chest-to-chest in front of an 8-year old child. Violation confirmed

Jul 31, 2024 1 Finding ● 1 Important

● **Minimum Staff/child Ratios and Group Sizes for the Number and Ages of Children in Care Were Not Met.**

On Thursday, July 18, 2024, at approximately 9:55am, a 1-year old child was grouped with nine 2-year olds. Violation confirmed corrected by letter received from provider on 8/2/2024

About this report

Childery generates this report from public inspection records published by the North Carolina Division of Child Development and Early Education. Childery did not conduct these inspections or produce the original state reports. Childery is an independent directory and is not affiliated with the North Carolina Division of Child Development and Early Education.