

The Phoenix Academy

2515 CENTRAL AVENUE
CHARLOTTE, NC

1 Inspection Visit Since 2026 - 5 Findings - 20% Corrected at Visit

Most recent inspection: May 5, 2026

● 5 Important

Across 1 inspection since 2026, the issues cited most often were Food Substitution Was Not of Comparable Food Value or Recorded on the Menu Prior to the Meal or Snack Being Served. (1), Lavatories Were Not Kept Clean, in Good Repair and Kept Free of Storage. (1), and Child Care Providers Scheduled to Work in the Infant Room, Did Not Complete ITS-SIDS Training Within Two Months of Employment or Did Not Complete the Training... (1). None of the 5 findings were critical.

Inspection Visits

May 5, 2026 5 Findings ● 5 Important

● **Food Substitution Was Not of Comparable Food Value or Recorded on the Menu Prior to the Meal or Snack Being Served.**

The food served for lunch was not what was listed on the posted menu listed as meatballs, wheat bun, pineapples. The children were served door dashed McDonald's chicke

● **Lavatories Were Not Kept Clean, in Good Repair and Kept Free of Storage.**

The toilet in the only adult bathroom on site was not operational. Violation pending provider response

● **Child Care Providers Scheduled to Work in the Infant Room, Did Not Complete ITS-SIDS Training Within Two Months of Employment or Did Not Complete the Training...**

every three years. Child care administrators did not complete the ITS-SIDS training within 90 days of employment and every thr

● **All Group Leaders Were Not at Least 18 Years of Age, Have a High School Diploma, And/or Had Not Completed Basic School Age Care (BSAC) Training.**

One group leader did not obtain the required eleven months after beginning employment. Violation corrected during visit

Corrected at visit

About this report

Childery generates this report from public inspection records published by the North Carolina Division of Child Development and Early Education. Childery did not conduct these inspections or produce the original state reports. Childery is an independent directory and is not affiliated with the North Carolina Division of Child Development and Early Education.

● **At Least One Child Care Provider, Who Has Completed ITS-SIDS Training Was Not Present in the Infant Room, While Children Were in Care.**

The administrator and designated infant caregiver's ITS-SIDS training expired February 2026. Both staff obtained ITS-SIDS training on April 24, 2026

About this report

Childery generates this report from public inspection records published by the North Carolina Division of Child Development and Early Education. Childery did not conduct these inspections or produce the original state reports. Childery is an independent directory and is not affiliated with the North Carolina Division of Child Development and Early Education.