

# Willow Creek Child Care

25263 US-385  
Custer, SD

## 7 Inspection Visits Since 2025 · 21 Findings

Most recent inspection: Mar 11, 2026



● 21 Important

Across 7 inspections since 2025, the issues cited most often were During a complaint investigation conducted by the Office of Licensing and Accreditation, slide locks and dead bolts were Observed on exit doors, which obstructed immediate egress from the exits. (3), Refrigerator temperature was 56 degrees. (2), and During a complaint investigation conducted by the Office of Licensing and Accreditation, it was determined that in September 2025, a 2-year-old child was left outside unsupervised on an enclosed deck for approximately 2 minutes. (1). None of the 21 findings were critical.

## Inspection Visits

Mar 11, 2026 2 Findings ● 2 Important

- **During a complaint investigation conducted by the Office of Licensing and Accreditation, it was determined that in September 2025, a 2-year-old child was left outside unsupervised on an enclosed deck for approximately 2 minutes.**  
67:42:17:20 - 67:42:17:20 A center providers supervising children must be in the same room with the children or on the playground with the children, and must be able to see or hear them...
- **During a complaint investigation conducted by the Office of Licensing and Accreditation, slide locks and dead bolts were Observed on exit doors, which obstructed immediate egress from the exits.**  
67:42:17:37 - 67:42:17:37 Center and school-age programs operating outside of a school building shall follow applicable construction and fire safety requirements, as outlined...

Feb 3, 2026 2 Findings ● 2 Important

- **Refrigerator temperature was 56 degrees.**  
67:42:17:31 - 67:42:17:31 An infant shall be fed according to the infant's schedule. The providers shall hold the infant's bottle when feeding the infant. The provider may not feed...
- **Exits doors were blocked.**  
67:42:17:37 - 67:42:17:37 Center and school-age programs operating outside of a school building shall follow applicable construction and fire safety requirements, as outlined...

### About this report

Childery generates this report from public inspection records published by the South Dakota Department of Social Services, Child Care Services. Childery did not conduct these inspections or produce the original state reports. Childery is an independent directory and is not affiliated with the South Dakota Department of Social Services, Child Care Services.

Jan 21, 2026 2 Findings 2 Important

Cited rule

61:15:05:05 - Are exits and exit corridors maintained in a safe manner? 61:15:05:05; 61:15:06:05 NOTE: Exits can't pass through storeroom, bathroom, kitchen; corridor & aisle w...

Cited rule

67:42:17:31 - Is food, including breast milk and formula, properly stored, kept at the proper temperature, and protected from potential contamination? 67:42:17:31 NOTE: Refr...

May 2, 2025 3 Findings 3 Important

Staff records were not available at the time of inspection. Program must maintain a record for each employee and make available for verification of content to OLA.

67:42:17:15 - 67:42:17:15 A child care provider shall maintain a record for each employee that includes: (1) The employee's name and date of birth; (2) The dates on which the em...

Children's records were not available at the time of visit. Children's records must be available to the department upon request for review.

67:42:17:42 - 67:42:17:42 A provider shall maintain a record for each child that includes: (1) The child's name and date of birth; (2) The parent or guardian's name and telepho...

Fire, shelter in place, and lockdown drills for 2024 were not available at inspection. Dates of drills must be documented and available.

The emergency preparedness plan was not available at the inspection. The emergency preparedness plan must be available and communicated to employees.

Current liability insurance was not available at the time of inspection. Proof of current liability insurance shall be made available to the department upon request.

67:42:17:43 - 67:42:17:43 A provider shall have: 1 (1) A written emergency preparedness and response plan for emergencies resulting from a natural disaster or a man-caused event...

Apr 16, 2025 4 Findings 4 Important

Cited rule

67:42:17:15 - Do employee records contain all required information? 67:42:17:15

Cited rule

67:42:17:43 - Does the program have proof of current liability insurance? 67:42:17:43

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● Cited rule

67:42:17:43 - Is there a written emergency preparedness and response plan in place which covers all areas required to include: evacuation; relocation; she...

● Cited rule

Does the provider have documentation showing two fire evacuation drills, two shelter-in-place

Apr 10, 2025 6 Findings ● 6 Important

● Duringtheinspectionachildundertheageofonewassleepingonaninclinedsurface.Inspec-  
toraskedthatthechildbe Movedtoafat,hardsurfaceimmediately.

67:42:17:26 - 67:42:17:26 Anapmat,blanket,orothersleepsurface,otherthanthefloor,forchildrenoveroneyearofagemust-  
beavailablefor eachchildduringnaptime. Asle...

● Therefrigeratortemperaturewas48degrees.Refrigeratortemperaturemustbemaintainedat41degreesor-  
lower.

67:42:17:31 - 67:42:17:31 Aninfantshallbefedaccordingtotheinfant'sschedule. Theprovidershallholdtheinfant'sbottlewhen-  
feedingthe infant. Theprovidermaynotf...

● Thefireextinguisherhadnotbeeninspected.Fireextinguishersmustbeinspectedonanannualbasis.

67:42:17:32 - 67:42:17:32 1 Allwalls,ceilings,floors,andequipmentmustbeeasilycleanable,keptclean,andingoodrepair.  
Heatingandcooling systemsmustmaintainate...

● Aplaygroundstructurewasmissingaboard.

67:42:17:35 - 67:42:17:35 Playgroundsforallchildcaresettingsmustbesafe,ingoodrepair,andfreeofde-  
bris,trash,andweeds.Playground equipmentmustbeinstalledacco...

● Abouncychairwasblockinganexit.Allexitsmustbeunobstructed.

67:42:17:37 - 67:42:17:37 Centerandschool-ageprogramsoperatingoutsideofaschoolbuildingshallfollowapplicableconstruc-  
tionandfire safetyrequirements,asoutlin...

● Thelidwasmissingonadiaperdisposalcan.Soiled diapersmustbekeptinaleakproof,nonabsorbentcontain-  
erthat is Coveredwithatight-fittinglid.

67:42:17:44 - 67:42:17:44 Alltoxicorhazardoussubstancesmustbe: 2 (1) Inaccessibletochildren; (2) Usedaccordingtomanu-  
facturer'sinstructions; (3) Storedinth...

Mar 11, 2025 2 Findings ● 2 Important

● Cited rule

67:42:17:31 - protected from potential contamination? 67:42:17:31 NOTE: Refrigerator temperature should be maintained  
at 41 degrees F or below, and the fr...

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● **Cited rule**

67:42:17:44 - Is there a designated area for diaper changing that is easily cleanable and non-absorbent? 67:42:17:44 Yes  
Is the diaper changing area clean...

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