

Child Care Licensing Inspection Report

Provider ID: 1234188	Provider Case ID: PC-430832	Inspection Date:12/12/2025	Inspection Type: Monitoring
Director or Licensee: ANDREA SERRANO		Licensors: Rachael Rossfeld	Phone: (360) 328-8162
Name of Facility: Serrano Silverdale LLC		Licensors Address: 1949 S. State St., Tacoma, WA 98405	
I would like to request translation/ interpretation services. ☐			

Information:

COMPLIANCE ACTION. “Compliance action” means actions other than enforcement actions taken by the department to bring an early learning provider into compliance with chapter 43.216 RCW, 110-300 WAC. A provider may contest compliance actions through the Child Care Violation Dispute process but has no right to an adjudicative proceeding under chapter 110-03 WAC (DCYF hearing rules). A provider may contact the licenser or health specialist for technical assistance to achieve compliance.

ENFORCEMENT ACTION. “Enforcement action” means denial, suspension, revocation, modification, or nonrenewal of a license pursuant to RCW 43.216.325(1) or assessment of civil monetary penalties pursuant to RCW 43.216.325(3). RCW 43.216.010(12). The department may take enforcement action for failure to meet licensing requirements of chapters 43.216 RCW, 110-300 WAC. A provider may contest enforcement actions and seek an adjudicative proceeding pursuant to chapter 110-03 WAC.

FACILITY LICENSING COMPLIANCE AGREEMENT. A facility licensing compliance agreement (FLCA) means an agreement issued by the department in lieu of the department taking enforcement action against a provider that contains: (i) A description of the violation and the rule or law that was violated; (ii) a statement from the licensee regarding the proposed plan to comply with the rule or law; (iii) the date the violation must be corrected; (iv) information regarding other licensing action that may be imposed if compliance does not occur by the required date; and (v) the signature of the licenser and licensee. RCW 43.216.395(2)(a).

FIRST TIME VIOLATION. A provider who violates a rule of short term or long term concern shall not be cited if that violation is the first time the provider violated that rule, and the violation can be corrected the same day the violation is identified. Violations in this category will be recorded in the technical assistance section.

CHILD CARE VIOLATION DISPUTE PROCESS. Child care violation dispute means a review of an Inspection Report by the department supervisor of the licenser who generated this report. A provider may dispute any violation identified on this Inspection Report within ten (10) business days from today’s date. To begin this process, a provider must complete form 15-907 Child Care Violation Dispute Request, available within the Provider Portal, for each rule violation disputed. To learn more about the entire violation dispute process, including the internal review process ("Community Review Board") under RCW 43.216.395, contact your licenser.

Risk Level Classification:

IMMEDIATE CONCERN (I). Rules of immediate concern are requirements developed by the department to protect the health and safety of children against substantial risk of injury, illness, or death. The provider must correct any violation of rules of immediate concern as soon as possible, but in no case later than the next business day.

SERIOUS CONCERN (S). Rules of serious concern are requirements developed by the department to protect the health and safety of children against substantial risk of injury or illness. The provider must correct any violation of rules of serious concern as soon as possible, but in no case later than five business days from the date of non-compliance.

SHORT TERM CONCERN (SH). Rules of short term concern are requirements developed by the department to protect the health and safety of children against the risk of injury or illness that is likely to occur if a provider fails to comply over a short period of time. The provider must correct any violation of rules of short term concern as soon as possible. The provider must demonstrate compliance to the department within 10 business days from the date of non-compliance.

LONG TERM CONCERN (L). Rules of long term concern are requirements developed by the department to protect the health and safety of children against the potential risk of injury or illness that is likely to occur if a provider fails to comply over an extended period of time. The provider must agree to correct any violation of rules of long term concern as soon as possible. The provider must demonstrate compliance to the department within 20 business days from the date of non-compliance.

Non-Compliances: This section of the Inspection Report lists non-compliances found during any licensing inspection. Information from this section will be reported to Child Care Check and can be used to determine current and future licensing and enforcement actions.

WAC/RCW	Risk Level	Corrected On Site	Verified Completed Date	Disputed	Date Disputed
110-300-0356(5)	Short Term	☒	12/12/2025	☐	

WAC/RCW Description:

In each classroom or well-defined space, the maximum group size and ratio of center staff members to children, including children related to staff or the licensee, must be:

- (a) Infants (birth through eleven months of age) with a:
 - (i) Maximum group size of eight with a ratio of one staff to four children (1:4);
 - (ii) Maximum group size of nine with a ratio of 1:3;
- (b) Toddlers (twelve through twenty-nine months of age) with a:
 - (i) Maximum group size of fourteen with a ratio of 1:7;
 - (ii) Maximum group size of fifteen with a ratio of 1:5;
- (c) Preschoolers (thirty months through six years of age who are not attending kindergarten or elementary school) with a maximum group size of twenty with a ratio of 1:10; and
- (d) School-age children (5 years through twelve years of age who are enrolled in or attending kindergarten or elementary school) with a maximum group size of thirty with a ratio of 1:15.

Observation:

During the onsite visit, the licenser observed both toddler classrooms combined making the toddler classroom over the maximum group size. The provider separated the toddler groups, correcting the non-compliant item during the visit.

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General Notes:

Annual Talking Points: This section outlines regulations that may not or cannot be observed during a monitoring visit but will be discussed during the inspection.

Discussed	Section
☒	110-300-0475(3): Duty to protect children and report incidents.
☒	110-300-0475(4): Duty to protect children and report incidents.

Signatures:

☐ To dispute violations, you must do so through the Provider Portal, for each rule violation you wish to dispute no later than 10 business days from today's date. Items listed in the Technical Assistance section cannot be disputed.

I agree to correct the issues of noncompliance cited above by the dates indicated according to the regulation risk classification. I understand that I may call the licensor or health specialist to request an extension, for good cause, if I am unable to complete the plan of correction by the agreed-upon date.

Licensee Refused to Sign: ☐

Licensee Signature:	Date:	Licensor Signature:	Date: